



Quality Policy “The Policy Statement”

It is the policy of Pollution & Process Monitoring Ltd to deliver defect-free competitive products and services, on time to all customers by performing exactly to requirements. Our name must represent excellence to our customers, our vendors and ourselves.

The objective of our quality system is to:-

- ❖ Provide a climate in which excellence is commonplace
- ❖ Demonstrate that our products can be relied upon by using established, repeatable methods of product testing and by using reliable suppliers
- ❖ Meet statutory and regulatory obligations
- ❖ Establish processes that allow for planned expansion of the Company
- ❖ Listen to customer feedback by both unsolicited and direct contact methods
- ❖ Strive for continuous improvements in our products, performance and Quality Management System by regular reviews and target setting

PPM is a member of the British Standards Institute.

PPM Operate a quality system based on the requirements of ISO 9001:2008 and has been accessed by SIRA Certification Services certificate number 115614.

As part of the Environment Agency MCERTS certification process for our Protoc 300 TOC instrument SIRA carried out a full Manufacturing Audit of our documentation and procedures in March 2007 which is followed by annual audit checks.